

Security Screener Supervisor – Internal Placement Secondment

Job Brief

A temporary placement on a secondment agreement to fulfil a gap in the screening operation at a supervisor level has become available. The secondment will take effect as soon as operationally viable. On the job training will be offered to the successful internal applicant, the secondment placement end date will be determined monthly. The incumbent will not be expected to fulfill the entire Supervisor's position description.

Essential duties and responsibilities (not limited to):

- To provide every member of the public with exceptional service
- Use and monitor X-ray equipment used to scan carry-on items
- Ensure efficient service driven, smooth passenger walkthrough (metal detectors)
- Utilise hand held metal detectors to scan passengers
- Physically inspect suspect items where necessary
- Occasional physical pat down where required
- Ask questions to gather information to ensure public safety
- Sweep the secure areas of the airport
- Confiscate and dispose of dangerous items and hazardous materials
- Random searches
- To proficiently supervise the Airport Security Screening point.
- Confidently lead the team during an Office of Transport Security systems check and participate in auditing activities.
- Perform various role related administration tasks.
- Develop a sound knowledge of the maintenance and fault correction methods required to ensure the security screening equipment functions efficiently.
- Ensure conformance with relevant legislation and regulations.
- Develop an understanding of the Airport systems of operation, adopt the knowledge in daily operations and recommend operational improvements where deemed relevant.
- Liaise with airlines to identify issues of concern regarding the functionality of security screening. Provide solutions where possible and report the situation.
- Maintain and uphold Mildura Airport Pty Ltd (MAPL) values and mission, vision statements.
- Impeccable personal presentation is expected.
- Monitor and record registrations of transient aircraft to ensure appropriate charges are levied. Act as the primary source of communication during a hazardous event or when irregular safety or security operation occurs.

You must be able to:

View customer service and customer/employee satisfaction as paramount

Be well organised and prepared to go the extra mile for the satisfaction of customer/employees

Self-motivated and able to work in a fast-paced environment

Able to turn negative experiences into positive outcomes

This is a full-time rotational roster role, with the expectation of returning to the pre-employment position upon secondment completion. If you believe you have the skill set please upload your CV and cover letter. Applicants must be drug free, in good health and must be able to stand for periods of time.

Application closes: Sunday 23rd July 2017