

Internal Employment Opportunity – Full & Part Time Airport Café Attendant

Job Brief - We are seeking an outgoing, service driven person to join the café team. The goal of this team is to ensure customers are served in an efficient and friendly manner, serving exceptionally high-quality food and beverage efficiently, whilst ensuring excellence in customer service.

Essential duties and responsibilities include:

Willingness to help people
Provide exceptional customer service always
Welcome and greet every customer
Suggest food and beverage options to customers
Perform cleaning duties
High standard of personal presentation and hygiene
Prepare menu items, stock/restock, order produce, balance takings

You must be able to

View customer service and satisfaction as paramount
Be well organised and prepared to go the extra mile for the satisfaction of customers
Self-motivated and able to work in a fast-paced environment
Able to turn negative experiences into positive experiences

Health and Safety Expectation

- Ensure all accidents/incidents are recorded
- Use correct handling and lifting procedures
- To keep up to date with all OH&S procedures and methods
- Ensure all tasks are carried out in accordance with the café's health, hygiene, quality and safety standards

Requirements

- Clear drug and alcohol testing
- Valid VIC driver's license
- Extremely high standards in the serving of food and beverage industry
- Food Safety for Food Handlers, White Card and Responsible Service of Alcohol desirable

If you are service driven, and truly enjoy adding value to the customer's service experience, then please email your CV and cover letter to: info@milair.com.au

Applicants must be drug free, in good health and must be able to stand for lengthy periods of time.

Standard operational hours of business 0500-2030, rotational rostered hours.

Application close: 1700 Wednesday 29th November, 2017