Mildura Airport Pty Ltd
PO Box [illegible], Mildura South, 3501
P: [illegible]
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ABN: [illegible]

Employment Opportunity – Casual Airport Café Attendant

Job Brief – Mildura Airport is seeking outgoing service driven people to join their café team at the airport. The goal of this team is to ensure customers are served in an efficient and friendly manner, serving high quality food and beverage in a fast paced environment, while ensuring excellence in customer service.

Essential duties and responsibilities include
Willingness to help people
Provide exceptional customer service always
Welcome and greet every customer
Support food and beverage options to customers
Perform cleaning duties
High standard of personal presentation and hygiene
Prepare food stock/restock, order products, balance takings
Store food in designated containers and storage areas to prevent spoilage or cross contamination
Prepare and serve coffee by following prescribed recipes and preparation techniques for coffee drinks, such as, espresso, espresso, caffe latte, and cappuccino etc

You must be able to
Have customer service and satisfaction as paramount
Be well organised and prepared to go the extra mile for the satisfaction of customers
Self motivated and able to work in a fast paced environment
Able to turn negative experiences into positive experiences
Follow food safety procedures according to company policies and health and sanitation regulations
Verify that prepared food meets all standards for quality and quantity

Health and Safety Expectations
- Ensure all accidents/incidents are recorded
- Use correct handling and lifting procedures
- To keep up to date with all WHS procedures and methods
- Ensure all tasks are carried out in accordance with the café's health, hygiene, quality and safety standards

Requirements
- Clear drug and alcohol testing
- Valid RSA driver's license
- Food Safety the Food Handlers, White Card and Responsible Service of Alcohol Unit able (can be trained upon employment)

If you are a service driven person, who truly enjoys adding value to the customer's service experience and the above role description sounds like the position for you, then please upload your CV and cover letter. Applicant must be drug free, in good health and must be able to stand for long periods of time.

Standard operational hours of business [illegible] (Irrational rostered hours).

Please note: Due to the anticipated high levels of applicants, only selected candidates will be contacted for an interview.