

## Employment Opportunity – Airport Passenger Services Role Vacancy

### Job brief

Mildura Airport is seeking outgoing, service-driven people to join their professional operations team at the passenger screening checkpoints. The goal of this team is to mitigate risk, make air travel safer, less stressful, smoother experience.

Mildura Airport expects to provide a positive environment that leads to professional and personal growth of our team – employees are the key to our success.

### Some Essential duties and responsibilities

- To provide every member of the public with exceptional service
- Use and monitor X ray equipment used to scan carry-on items
- Screen all but service-driven, security passenger walkthrough (metal detectors)
- Utilise hand held metal detectors to scan passengers
- Physically inspect suspect items where necessary
- Operational physical pat-downs where required
- Ask questions to collect important information to ensure public safety
- Keep the screen area of the airport
- Confiscate and dispose of dangerous items and hazardous materials
- Routine searches

### Requirements

- Clean driving and alcohol testing
- Must be able to obtain an Australian Security Identification Card
- Valid VC driver's license
- Certificate III in Aviation To inspect Passenger Screening and Checked Baggage Screening
- Effective communication skills
- Customer service experience
- Must be able to effectively interact with all members of the public
- Must be able to work in a team environment
- Flexible working and overtime ability

If you have a service-driven, professional and public customer and the above role description sounds like the position for you, then please upload your CV and cover letter. Applications must be drug free, in good health and must be able to stand for long periods of time. This position involves working shifts, other hours and weekends must be available to work 7 days a week.

Application closes August 17<sup>th</sup> 2020

Please note due to the anticipated interest, resumes sent from Mildura Airport will only be made if you progress to the second stage of the recruitment process an interview.