

Internal Employment Opportunity – Full & Part Time Airport Café Attendant

Job Role: We are seeking an engaging, service driven person to join the café team. The goal of this team is to ensure customers are served in an efficient and friendly manner, serving exceptionally high quality food and beverage offerings, whilst ensuring excellence in customer service.

Essential duties and responsibilities include:

- Willingness to help people
- Provide exceptional customer service always
- Welcomes and greet every customer
- Suggest food and beverage options to customer
- Performs closing duties
- High standards of personal presentation and hygiene
- Prepare service items, stock/inventory, order products, balance tillage

You must be able to:

- Deliver customer service and satisfaction as per protocol
- Be well organized and prepared to go the extra mile for the satisfaction of customers
- Self-motivated and able to work in a fast-paced environment
- Able to turn negative experiences into positive experiences

Health and Safety Expectations

- Ensure all accidents/incidents are recorded
- Use correct handling and lifting procedures
- To comply to date with all OHS procedures and methods
- Ensure all tasks are carried out in accordance with the café's health, hygiene, quality and safety standards

Requirements

- Clean drug and alcohol testing
- Valid VIC driver's license
- Extremely high standards in the serving of food and beverage industry
- Food Safety for Food Handlers, White Card and Responsible Service of Alcohol (RSO)

If you are service driven, and truly enjoy adding value to the customer's service experience, then please email your CV and cover letter to: info@mildura.com.au

Applicants must be drug free, in good health and need to be able to stand for lengthy periods of time.

Standard operational hours of business 0800-2000, extended weekend hours.

Application closes 1700 Wednesday 27th November 2017