

Employment Opportunity - Transport Security Screening Team Leader

Job Role

Mildura Airport is seeking an engaging, customer focused, approachable, service driven person to support and lead the Transport Security Screening team.

The goal of this role is to deliver risk, hassle and travel a safer, less stressful and a smoother experience. The experience is required to drive success within the all areas of screening operations.

Mildura Airport's goal is to provide a positive working environment that leads to professional and personal growth of the team.

Team Essential duties and responsibilities

- Performance needs for success
- Assess and produce performance review report Mildura Airport policies and procedures
- Manage and assist with the creation of TSOE team
- Support Mildura Airport underperformance guidelines to ensure employee alignment
- Set and achieve high standards of team performance to ensure compliance with Mildura Airport code of conduct, values and performance standards practice
- Actively demonstrate a commitment to Mildura Airport values and behaviours (code conduct)
- Identify and measure team accountability within the team and make necessary team support
- Support Mildura Airport vision and Departmental objectives into a team purpose, set goals, set KPIs, while working within the budget
- Identify and seek create active feedback to improve the performance of yourself and the TSOE team
- Develop a team that is open to working with others to achieve results and are sensitive to the impact of the behaviours of others
- Train and ensure team compliance to per legislation
- Manage TSOE aspects of the screening operations

Must be able to

- Always greet the general public, passengers and colleagues in a courteous and professional manner
- Listen effectively to requests and promptly act on them
- Ability to greet the general public, passengers of changes within practices that could affect them or the arrangements
- Be able to smile and speak using open body language and soft eye contact
- Where appropriate offer special priority to those people who require it and explain why
- Communicate clearly, resolve problems and risks
- Train and coach effectively

Qualif

- All required screening requirements
- Compliance within all relevant airport policies & practices

Requirements

- Clear drug and alcohol record
- Ability to obtain an Australian Security Classification (ASC)
- Valid HR Drivers License
- Certificate III in Aviation Transport Operations (Passenger Screening and Checked Baggage Screening (Short title)
- Current First Aid
- Proficient writing and verbal skills
- Negotiable team management skills
- Experience as Team Leader experience