

Employment Opportunity - Transport Security Screening Team Leader

Job brief

Mildura Airport is seeking an outgoing, mature, level headed, approachable, service driven person to support and lead the Transport Security Screening team.

The goal of this role is to deliver risk, reduce air travel a safer, less stressful and a smoother experience. The experience is required to drive success within the all areas of screening operations.

Mildura Airport's goal is to provide a positive working environment that leads to professional and personal growth of the team.

Team Essential duties and responsibilities

- Performance results to success
- Assess and produce performance review to per Mildura Airport policies and procedures
- Manage and assist with the creation of TSOO team
- Support Mildura Airport underperformance guidelines to ensure employee obligation
- Set and achieve high standards of team performance to accordance with Mildura Airport code of conduct, values and performance standards practices
- Actively demonstrate an a commitment to Mildura Airport's values and behaviours (role model)
- Establish and maintain clear communication within the team and with customers team support
- Govern Mildura Airport vision and departmental objectives into a team purpose, set goals, set KPIs, while working within the budget
- Provide and seek constructive feedback to improve the performance of yourself and the TSOO team
- Develop a team that is open to working with others to achieve results and are sensitive to the impact of the behaviours of others
- Train and ensure team comply to per legislation
- Manage TSOO aspects of the screening operations

Must be able to:

- Always greet the general public, passengers and colleagues in a courteous and professional manner
- Listen effectively to requests and promptly act to assist
- Actively update the general public, passengers of changes within processes that could affect them at the screening point
- Remains friendly and smile, using open body language and soft eye contact
- Where appropriate offer queue priority to those people who require it and explain why
- Communicate clearly, include policies and rules
- Train and coach effectively

Quals

- All required screening requirements
- Compliance within all airport airport policies & procedures

Requirements

- Clear drug and alcohol record
- Ability to obtain an Airline Security Identification Card
- Valid driver's license
- Certificate of Air Security Operations (from other)
- Certificate of TSOO (Australia)
- Proven leading and relation skills
- Improving their management skills
- Super keen on Team leader experience